



Kia Excess Return

Preparation for the
unexpected and £250 back
with your free Excess Return
Voucher from Kia.



Movement that inspires



Your free £250 Excess Return voucher

Purchase a new or used Kia from your Kia Dealer and you'll qualify for one year's free Excess Return worth up to £250. Ask your Kia Dealer to register you.

In the event of an accident, all you need to do is call Kia Accident Aftercare on 0330 102 8832 - before you call your insurer.

In return, we'll reimburse up to £250 of any excess you pay as part of a motor insurance claim, no matter who you are insured with. For example, if your excess is £350, your cost is reduced to £100.

Five reasons to call Kia Accident Aftercare before you call your insurer on 0330 102 8832:

1. We'll pay up to £250 of your motor insurance excess.
2. We'll arrange an accident repair at a Kia Approved Bodyshop using Kia Genuine Parts and approved repair methods. This isn't guaranteed if you call your insurer first.
3. We'll recover your Kia anywhere in the UK.
4. We'll give you a courtesy car whilst your car is repaired.
5. We'll handle your motor claim and liaise with your insurer on your behalf.

Ask your dealer for your Excess Return voucher
kia.co.uk/excessreturn

Terms and Conditions of the Excess Return Voucher

1. The Free Excess Return Voucher is available to retail customers who purchase a new or used Kia from a Kia Dealer.
2. The voucher is valid for one year from its start date and can only be used once. Only one voucher can be issued per vehicle.
3. The voucher is not valid for standalone glass claims, misfuelling claims or Motability vehicles.
4. The voucher only applies when the claim is reported to, accepted and managed by Kia Accident Aftercare and the accident repair is carried out at a Kia Approved Bodyshop.
5. Following an accident, regardless of who you are insured with, you must call Kia Accident Aftercare first on the dedicated 0330 102 8832 number. If you call any other Kia number or your insurer first, or without our instruction, the voucher will be void.
6. Where we accept and complete the vehicle repair, we will pay up to £250 as cash back towards any policy excess paid by you. You will be required to pay the repairer your applicable Motor Insurance Policy Excess. The repair cost must be settled by your insurer. Once the repair is completed and your insurer has settled the claim, we will refund you £250 or the value of your excess whichever is the lower. You will need to provide proof that you have paid your excess in order to claim on the voucher. Nothing in this offer obliges us to accept any vehicle for repair. The voucher is not valid if your vehicle is deemed a total loss.
7. Where we manage the vehicle repair, we will do so in conjunction with your motor insurer if the accident was your fault, or the other driver's insurer if they were at-fault and if they have accepted liability.
8. Accident recovery is provided for unroadworthy vehicles when you call Kia Accident Aftercare first and we handle your insurance claim on your behalf. If you cancel the recovery of your vehicle you will be liable for any cancellation charges incurred, or if your insurer rejects your claim you will be liable for any recovery costs incurred.
9. A courtesy car is provided subject to availability for accident repairs carried out by a Kia Approved Bodyshop when you call Kia Accident Aftercare first and we handle your insurance claim on your behalf. We will provide a repairer courtesy car if the incident is your fault, or if the incident is not your fault, we will aim to provide a hire car of a similar size to your own vehicle. A courtesy car is not available for standalone glass claims or if you are claiming on Kia Free Driveaway Insurance.
10. In some instances where your insurer may not let us report the claim to them on your behalf, we will ask you to report to them advising that you are using our Kia Accident Aftercare service with a Kia Approved Bodyshop.
11. This offer may be withdrawn at any time.
12. The voucher must be active before the incident occurs in order to be valid. The incident must take place between the validity dates shown on the voucher.

Please see www.kiacarinsurance.co.uk/excess-tc for full terms and conditions. Kia Excess Return is provided on behalf of Kia UK Limited by Verex Assistance Ltd registered in England and Wales Company No. 05687158, Batchworth House, Church Street, Rickmansworth, Herts WD3 1JE.